

COMMUNITY CARE SKILLS STANDARDS FRAMEWORK FOR SUPPORT CARE ROLES

Skill Domain	Clinical Care
Skill Category	Client Health Status
Skill Standard Title	Monitor client's glucose level and oxygen saturation
Skill Standard Descriptor	Monitor glucose level by performing hypocount and measure oxygen saturation level. Check against baseline readings. Report and assist with intervention for any deviation from baseline
Proficiency Level	Level 1 <i>Previously 'Basic II' under CCSSF</i>
Source Code	CCSSF-CC-CHS-2002-1
Knowledge <i>This refers to the gathering and cognitive processing of facts and information required to perform work tasks and activities.</i>	Underpinning Knowledge: • Communication with client, which may include: ○ Greeting ○ Asking for personal identify information ○ Explaining the processes ○ Assuring client • Types of information to be collected to support clinical care, which may include: ○ Personal information ○ Family background ○ Medical history • Purpose of performing hypocount and measuring oxygen saturation level, which may include: ○ Routine ○ Doctor's orders ○ Home visits ○ Times of client discomfort (e.g. chest pain, breathlessness, etc.) • Measurement tools used in relation to performing hypocount and measure oxygen saturation level, which may include: ○ Glucometer ○ Oxymeter • Process variations in collection of glucose levels / oxygen saturation for various types of clients, which may include: ○ Clients with conditions (e.g. diabetics, COPD etc) ○ Processes of collection • Accepted baseline charts / ranges for glucose levels an

	oxygen levels, which may include: ○ Clients records ○ Oxygen saturation reference charts • Conditions of acceptable non-compliance with prescribe glucose level / oxygen level norms, which may include: ○ Pre-meals ○ Post exercise ○ Clients with diagnosed conditions ○ Temperature of the room • Documentary requirements for performing hypocount and measure oxygen saturation level, which may include: ○ Forms ○ Information ○ Colour coding • Possible glucose-related symptoms and contingencies, covering the following: ○ Hypoglycaemia ○ Hyperglycaemia • Possible glucose-related symptoms and contingencies, covering the following: ○ Hypoxia • Interventions in relation to glucose related contingency ○ Providing sugar to client • Interventions in relation to oxygen related contingency, which may include: ○ Putting on masks ○ Putting on cannula • Organisational policies relating to: ○ Interpreting orders for collection of information on glucose level and oxygen saturation ○ Communicating with client ○ Recording information on glucose level and oxygen saturation ○ Escalating potential non-conformance to baselines ○ Taking immediate actions (e.g. sugar provision when glucose is too low) ○ Assisting in interventions in consultation with qualified healthcare professional ○ Reinstating all tools and equipment used ○ Documenting updates on client's glucose level and oxygen saturation • Standard precautions, which may include (not limited to): ○ Use of personal protective equipment ○ Hygiene practices ○ Handling client with infection ○ Outbreak ○ Hand hygiene • Relevant legal and/or industrial requirements in relation to support care functions, which may include:
--	--

	○ Implementation Guide to Guidelines for Home Care (Agency for Integrated Care, Singapore) ○ Implementation Guide to Guidelines for Centre-Based Care (Agency for Integrated Care, Singapore) ○ Workplace Safety and Health Guidelines (Workplace Safety and Health Council) ○ National Infection Prevention and Control Guidelines for Long-Term Care Facilities (Ministry of Health)
Ability <i>This refers to the ability to perform the work tasks and activities required of the occupation, and the ability to react to and manage the changes at work.</i>	The ability to: ● Interpret orders for collection of information on glucose level and oxygen saturation in accordance with policies and procedures ● Communicate with client for monitoring client's glucose level and oxygen saturation in accordance with policies and procedures ● Use measurement tools in accordance with product specifications ● Compare measured information against accepted reference charts / baselines in accordance with policies and procedures ● Record information on glucose level and oxygen saturation in accordance with organisational procedures ● Escalate potential non-conformance to baselines in accordance with organisational policies and procedures ● Take immediate actions (e.g. sugar provision when glucose is too low) in accordance with organisational policies and procedures ● Assist in interventions in consultation with qualified healthcare professional in accordance with legal and organisational requirements ● Reinstate all tools and equipment used in relation to checking of glucose level and oxygen saturation (e.g. cleaning, replacement of consumables, etc) ● Document updates on client's glucose level and oxygen saturation in accordance with organisational policies and procedures
Person Centred Care <i>This refers to having a person centred care mindset to drive the caregiver to respect and recognise the decisions/choices of the person they are taking care of.</i>	Underlying principles: ● Treating clients with dignity and respect by being aware of and supporting personal perspectives, values, beliefs, culture and preferences; respecting their privacy while encouraging independence of the individual; and listening to each other and working in partnership to design and deliver services
Performance Outcome <i>This refers to the outcome</i>	The support care staff is able to:

of the task on the care recipient as indication of workplace success

- Use measurement tools in accordance with product specifications
- Compare measured information against accepted reference charts / baselines in accordance with policies and procedures
- Record information on glucose level and oxygen saturation in accordance with organisational procedures
- Escalate potential non-conformance to baselines in accordance with organisational policies and procedures
- Document updates on client's glucose level and oxygen saturation